COVID-19 Vaccine Provider Town Hall
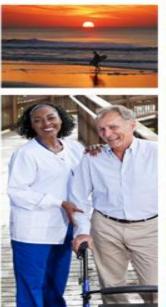
4-14-2021

Recorded Town Hall Sessions and Slides Available
DHEC's COVID-19 Provider [Website](#)

Webinars

- VIDEO - Pfizer Product and Vaccine Administration Considerations
- VIDEO - COVID-19 Provider Onboarding 01.05.21
  - COVID-19 Provider Onboarding 01.05.21 (PDF)
- VIDEO - Regional VAMS Onboarding and Discussion
  - Regional Onboarding (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 01.06.21
  - COVID-19 Provider Town Hall 01.06.21 (PDF)
- VIDEO - Regional COVID-19 Discussion and Q&A 1.07.21
- VIDEO - COVID-19 Provider Town Hall Q&A 01.21.21
  - COVID-19 Provider Town Hall 01.21.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q & A 02.05.21
  - COVID-19 Provider Town Hall 02.05.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q & A 02.12.21
  - COVID-19 Provider Town Hall 02.012.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.17.21
  - COVID-19 Provider Town Hall 02.17.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.19.21
  - COVID-19 Provider Town Hall 02.19.21 (PDF)

COVID-19 Vaccination Program Reporting Reminders							
Requirement Area	**System**	**Metrics**					**Frequency**
Inventory	VAMS	New vaccine deliveries	Doses Administered		Waste	Transfers	Same Day
	VaccineFinder	On-hand inventory					Daily
	DHEC Provider Portal H3707	On-hand inventory, itemized by manufacturer and 1st or 2nd dose	Total Doses Administered that day	1st doses administered that day	2nd doses administered that day	Total number of upcoming appointments scheduled as of that day	Total wasted vaccine for that day by manufacturer	Previous day totals due Daily by 12pm
	VAMS	Inventory Request with 1st and 2nd dose amounts specified in notes					Mondays by 11:59pm
Vaccine Administration	VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON	Vaccine administration event					Within 24 hours
Temperature Monitoring	Via email to COVIDVaccines@dhec.sc.gov Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs		Fridays by 5pm

Updated VAMS User Manuals

- COVID-19 Vaccine Provider Guidance **webpage**
  - Standard and Mobile Clinic Administrator User Manual
  - Standard and Mobile Clinic Healthcare Professional User Manual
  - Front Desk User Manual
  - Third-Party Clinic Administrator User Manual
  - Third-Party Clinic Healthcare Professional User Manual
  - Inventory Manager User Manual
  - Organization Coordinator User Manual
  - Recipient User Manual

VAMS Clinic Workgroup

VAMS Standard and Mobile Clinic Workgroup

Tuesday, April 20 from 2:30 PM – 3:30 PM

- CDC-led session to:
  - Gather feedback from users on VAMS functions and usability
  - Provide updates on upcoming system releases
  - Provide a forum for clinics to collaborate and share best practices on how to use and implement VAMS
- To join the webinar from a PC, Mac, iPad, iPhone, or Android device, click the link below
  - **Access Link:** https://deloitte.zoom.us/j/98617406086?pwd=WlNvdlRMZ2FMRGxGVXRlWHBqaTdkQT09
  - **Passcode:** 692813
- **Listen-Only Connection Details**
  - Attendee dial-in (for Listen-only attendees):
    - **US:** +1 929 436 2866 or +1 669 900 6833

VAMS 3.1 Release Saturday, April 17th
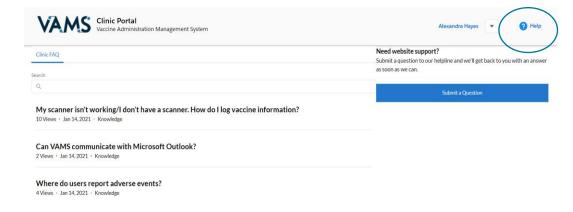
VAMS Help Desks

- **CDC VAMS Help Desk**
  - Clinic Users submit a help desk ticket
    - submit questions, technical assistance, other issues via the Help function to submit a ticket, or
  - Call 1-833-957-1100, M-F, 8a-8p

- **DHEC Help Desk**
  - Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
  - Email vams@dhec.sc.gov
    - **Clinic Users**: technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
    - **Organizations**: VAMS onboarding, registration
    - **Recipient:** registration issues

CDC's Prevaccination Checklist

- Available in English and six additional languages:
  - Arabic
  - French
  - Spanish
  - Simplified Chinese
  - Korean
  - Vietnamese
- These translations can be found on the Product info by Vaccine webpages under Administration Resources section on the CDC website
  - Pfizer-BioNTech
  - Moderna
  - Janssen/J&J

Professional Development/Training Opportunity

- CDC COVID-19 Vaccine Webinar Series
  - Addresses different topics related to COVID-19 vaccination
  - Each webinar lasts approximately 15 minutes
  - Two new webinars now available
    - Hosting Off-Site Vaccination Clinics: A Primer for Healthcare Workers
    - Hosting Off-Site COVID-19 Vaccination Clinics: A Primer for Healthcare Workers
  - Additional webinars will be posted to the site within the coming weeks
  - Training and Education Webinar Resources webpage

Education and Training for COVID-19 Vaccination

- CDC Training and Education webpage
  - CDC training modules for each vaccine products
    - General Overview of Immunization Best Practices
    - Janssen COVID-19 Vaccine: Need to Know
    - Moderna COVID-19 Vaccine: Need to Know
    - Pfizer-BioNTech COVID-19 Vaccine: Need to Know
  - EUA fact sheets for healthcare providers
  - Storage and handling requirements
  - Transport guidance
  - CDC reporting requirements

Reminder: Town Hall Schedule Change

Town Halls occur once per week on Wednesdays at 11:00 AM – 12:00 PM

COVID-19 Provider: DHEC Contacts

- **DHEC VaxLocator Map**
  - Red/green color updates, information updates
  - VaxStatus@dhec.sc.gov

- **COVID-19 Vaccine Management Branch**
  - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  - COVIDVaccines@dhec.sc.gov

- **COVID-19 Provider Enrollment Branch**
  - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  - COVIDProviderEnrollment@dhec.sc.gov

- **DHEC Redistribution Warehouse**
  - State-supplied ancillary kits, vaccine redistribution orders
  - RSS@dhec.sc.gov

- **New Provider Onboarding and Support/VAMS**
  - VAMS@dhec.sc.gov

- **COVID-19 Provider Portal Reporting**
  - Vaxreporting@dhec.sc.gov

- **School-Related Questions**
  - ACC-Schools@dhec.sc.gov

CONTACT US

DHEC VaxLocator Map: VaxStatus@dhec.sc.gov

COVID-19 Vaccine Management Branch: COVIDVaccines@dhec.sc.gov

COVID-19 Provider Enrollment Branch: COVIDProviderEnrollment@dhec.sc.gov

DHEC Redistribution Warehouse: RSS@dhec.sc.gov

VAMS: VAMS@dhec.sc.gov

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