



COVID-19 Vaccine Provider Town Hall

6-16-2021



Recorded Town Hall Sessions and Slides Available DHEC's COVID-19 Provider [Website](#)

Webinars

- VIDEO - COVID-19 Vaccine Provider Town Hall Q&A 05.05.21
 - COVID-19 Provider Town Hall 05.05.21 (PDF)

[View Archived Vaccine Provider Webinar](#)

VAMS and DHEC COVID-19 Vaccination Program Updates and Reminders

COVID-19 Vaccination Program Reporting Reminders								
Requirement Area	System	Metrics					Frequency	
Inventory	VAMS	New vaccine deliveries	Doses Administered		Waste	Transfers		Same Day
	VaccineFinder	On-hand inventory						Daily
	DHEC Provider Portal H3707	On-hand inventory, itemized by manufacturer and 1 st or 2 nd dose	Total Doses Administered that day	1 st doses administered that day	2 nd doses administered that day	Total number of upcoming appointments scheduled as of that day	Total wasted vaccine for that day by manufacturer	Previous day totals due Daily by 12pm
	VAMS	Inventory Request with 1 st and 2 nd dose amounts specified in notes						Mondays by 11:59pm
Vaccine Administration	VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON	Vaccine administration event					Within 24 hours	
Temperature Monitoring	Via email to COVIDVaccines@dhec.sc.gov Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs		Fridays by 5pm	

VAMS 5.0 Release Updates

- **Clinic Portal**

- Clinic Setup Tab now consists of:

- Clinic Details
- Clinic Location(s)
- Treatment Station Groups
- Manage Users

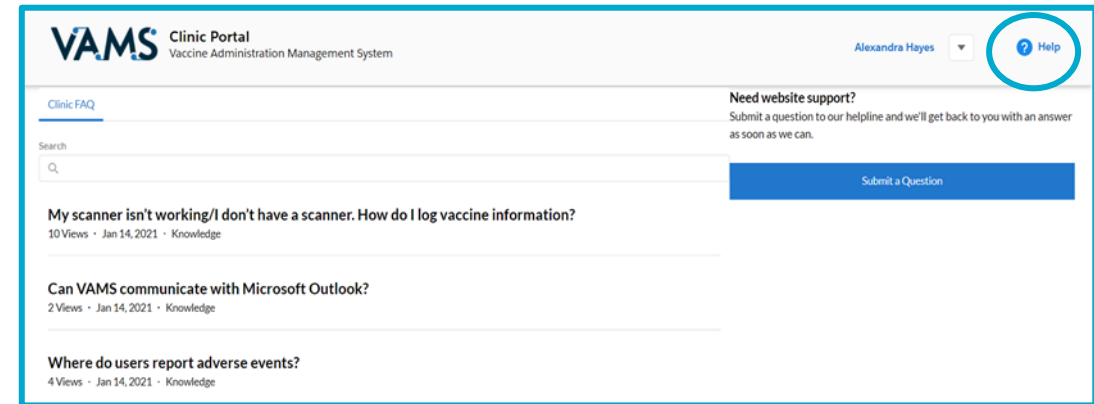
- Appointments Management Tab now consists of:

- Clinic Absences
- Appointment Rules
- Appointment Reservations
- Limited Services Groups
- Appointment Notes
- Messaging

- The Manage Appointments tab is now the Recipient Management tab. The Bulk Imports tab is now the Data imports tab.

VAMS Help Desks

- **CDC VAMS Help Desk**
 - Clinic Users submit a help desk ticket
 - submit questions, technical assistance, other issues via the Help function to submit a ticket, or
 - Call 1-833-748-1979, M-F, 8a-8p
- **DHEC Help Desk**
 - Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
 - Email vams@dhec.sc.gov
 - **Clinic Users:** technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
 - **Organizations:** VAMS onboarding, registration
 - **Recipient:** registration issues



COVID-19 Provider: DHEC Contacts

- **Provider Operations: COVID-19 Vaccine Management**
 - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
 - COVIDVaccines@dhec.sc.gov
 - [COVID-19 Vaccine Temperature Excursion Reporting Form and Guidance Document](#)
- **Provider Operations: COVID-19 Provider Support**
 - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
 - COVIDProviderEnrollment@dhec.sc.gov
- **DHEC Vaccine Location Web Map**
 - Red/green color updates, information updates
 - VaxStatus@dhec.sc.gov
- **COVID-19 Provider Portal Reporting**
 - Questions and inquiries for H3707 Provider Portal
 - Vaxreportinghelp@dhec.sc.gov
- **Provider Operations: New Provider Onboarding and VAMS**
 - Questions, technical assistance, new/additional clinic setup
 - VAMS@dhec.sc.gov



Please, do NOT submit a SIMON Help Desk Request for any COVID-19 vaccine related issue.

General COVID-19 Vaccination Updates

FDA Extension of J&J/Janssen COVID-19 Vaccine

- J&J/Janssen vaccine has now been authorized by the FDA to extend the shelf life from 3 months to 4.5 months.
- This decision was made based on data from a stability study.
- This extension applies to refrigerated COVID-19 vaccines that have been held in accordance with the manufacturer's storage conditions.
- Vaccine providers should visit <https://vaxcheck.jnj/> to confirm the latest expiration dates of vaccine
- COVID-19 vaccines that are authorized under an EUA do not have fixed expiration dates, and their expiration dates can be extended as we get more stability data.
- Always be sure to check the manufacturer's website to obtain the most up-to-date expiration dates for COVID-19 vaccines you have on hand.



**Last Town Hall will be held on
June 23, 2021**

CONTACT US

Provider Operations Unit

COVID-19 Vaccine Management : COVIDVaccines@dhec.sc.gov

COVID-19 Provider Support : COVIDProviderEnrollment@dhec.sc.gov

VAMS: VAMS@dhec.sc.gov

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