COVID-19 Provider Town Hall

2-12-2021

Pfizer Six Dose Changes to VAMS and Inventory Reporting

- Pfizer MDVs are now considered 6 doses per vial; ancillary kits have been updated to support 6 doses per vial

- Data system changes will occur beginning 9pm on Mon, Feb 15 and will be down at that time. Systems will be available again at 1am on Tues, Feb 16.

- The Pfizer NDC will not change

Inventory Impacts-Effective Tues, Feb 16

- **INVENTORY NOTE:** Dose count change will <u>not</u> be applied to inventory that providers and jurisdictions already have on hand at the time of transition. Do not adjust on-hand inventory.

- Any new inventory added as vials to VAMS will automatically adjust for 6 doses

- No longer need to track overage doses for Pfizer

- If a provider is unable to access the sixth dose, the sixth dose should be reported as wastage in VAMS with a code of "other"

- Report daily on hand inventory to VaccineFinder based on 6 doses per vial

Inventory Impacts: Inventory Requests

- Effective Tues, Feb 16: Minimum Pfizer orders need to be 1170 doses instead of 975 doses; increments are 1170
  - 1170 2340 3510 4680 5850
- Any requests must be in multiple of 6 doses
- Please list amount needed for 1st and 2nd doses in the notes section
- Click the **+Follow** button to receive email notification updates when DHEC staff post updates

Vaccine Wastage Reminder

- Per federal CDC provider agreement to participate in the COVID-19 vaccination program, all providers must report wastage

- Please document all waste in VAMS using the appropriate category available from the drop-down menu

Manually reduce inventory

Broken Vial/Syringe

Vaccine drawn into syringe but not admin

Non vaccine product (e.g. IG, HBIG, Dil)

Open vial but all doses not administered

Lost or unaccounted for vaccine

Other

Error when logging inventory

Transferred inventory to another location

Unused/returned to facility

Broken Vial/Syringe

* Number of doses reduced

Moderna MDV Update

- Early reports of providers obtaining less than 10 doses per MDV

- Attributed to a certain type of syringe included in ancillary supplies
  - Those have been pulled and providers should be able to obtain 10 doses with ancillary supplies available
  - If this occurs with any shipments beginning the week of Feb 15, please let us know so that we can communicate to CDC

Interchangeability of mRNA vaccine products

- Mixed inventories are currently not available to SC COVID-19 providers; only one vaccine type is allocated

- CDC has updated their <u>interim clinical considerations for mRNA vaccine administration</u> that includes updated language about the interchangeability of products.

- The language reflects a preference for vaccine product continuity **but supports and recommends the use of any mRNA vaccine product to complete a vaccination series in the event the 1st dose product is not available.**

South Carolina Department of Health and Environmental Control

Temperature Log Submissions

- COVID-19 Vaccine Primary and Back-up Coordinators must monitor and document temperatures of storage units containing COVID-19 vaccines twice daily using approved temperature logs.
    - Ultra-cold vaccine storage (Celsius)
    - Ultra-cold vaccine storage (Fahrenheit)
    - Refrigerator or Freezer vaccine storage
- COVID-19 Vaccine Primary and Back-up Coordinators must download continuous temperature monitoring device reports weekly
- Submit all documentation to COVIDVaccines@dhec.sc.gov every Friday by COB. Include Facility Name + Temp Logs in subject line

Vaccine Transfers and Transport

- COVID-19 Transport logs are required for any vaccine transport related to transfer, temporary clinics, or redistribution.
  - Submit all documentation to COVIDVaccines@dhec.sc.gov every Friday by COB. Include Facility Name +Transport Logs in subject line

- Vaccine transfers within systems require a redistribution agreement. Advanced approval to transfer is not needed if a valid redistribution agreement is on file.

- Transfers between systems/offices require approval. Please submit all requests to COVIDVaccines@dhec.sc.gov

Pfizer and Moderna Vaccine Requests

New Inventory Request, Management and Vaccine Delivery Cadence Document available

Inventory Request Cadence Visual

Monday	Tuesday	Wednesday	Thursday	Friday
	Provider submits inventory requests for 1st and 2nd dose needs in VAMS no later than 12:00pm		DHEC orders Moderna 1st and 2nd doses from CDC	DHEC orders Pfizer 1st doses from CDC
DHEC orders Pfizer 2nd doses from CDC Pfizer providers receive 1st dose shipments Moderna providers receive both 1st and 2nd dose shipments	Provider submits inventory requests for 1st and 2nd dose needs in VAMS no later than 12:00pm	Pfizer providers receive 2nd dose shipments		

Vaccine Order Delivery

Ordering Cadence for Pfizer 1st Doses: Direct Ship				
Requests submitted in VAMS	**Orders Placed by DHEC**	**Sites Receive Vaccine**	**Sites Receive Federal Ancillary Supply Kits**	**Sites Receive State-Supplied Ancillary Kits**
By Tuesday, 12pm	By Friday, 9am	Monday	Within 24-hour window of vaccine	Wednesday

Ordering Cadence for Pfizer 2nd doses: Direct Ship				
Requests submitted in VAMS	**Orders Placed by DHEC**	**Sites Receive Vaccine**	**Sites Receive Federal Ancillary Supply Kits**	**Sites Receive State-Supplied Ancillary Kits**
By Tuesday, 12pm	By Monday, 9am	Wednesday	Within 24-hour window of vaccine	Wednesday

Ordering Cadence for Direct ship to site: Moderna 1st and 2nd doses				
Requests submitted in VAMS	**Orders Placed by DHEC**	**Sites Receive Vaccine**	**Sites Receive Federal Ancillary Supply Kits**	**Sites Receive State-Supplied Ancillary Kits**
By Tuesday, 12pm	By Thursday, 9am	Monday	Within 24-hour window of vaccine	Wednesday

RSS-Redistribution Orders in Process- Delivery Cadence

Sub-order request submission to RSS@dhec.sc.gov and parksln@dhec.sc.gov by 5pm	Prepared at the RSS	Delivery to Facility
Monday	Tuesday	Wednesday
Tuesday	Wednesday	Thursday
Wednesday	Thursday	Friday
Thursday	Friday	Monday
Friday	Monday	Tuesday

VAMS Release 1.6- Feb 13-cont.

- Standard clinic ability to directly schedule vaccination appointments for recipients; does not require recipient registration

- All clinic types can edit recipient vaccination record

- Multi-factor authentication will be reinstated; key security feature

- Closed vaccination event/scheduling for groups/organizations

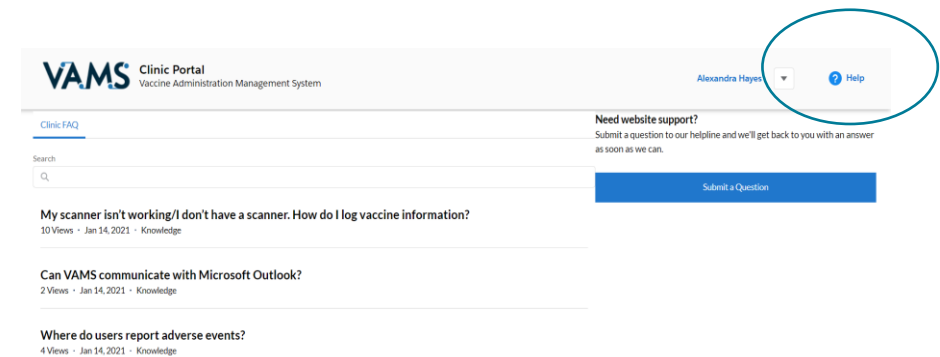- Communication options for third-party clinic vaccine recipients

South Carolina Department of Health and Environmental Control

Standard Clinic VAMS Training:
Thurs, Feb 18 3:30p-5p

This session will cover:

- VAMS Overview

- Clinic types

- Benefits and considerations of standard/mobile clinics

- Standard/mobile clinic user roles

- How to set up a standard clinic in VAMS – set up clinic schedule, add clinic staff as VAMS users, manage inventory

- Adding mobile clinic locations and setting up their schedules

- Checking in recipients, appointment management

- Vaccine administration in real-time and backdating

- Open Q&A forum on system-related topics

- **Zoom Attendee URL**

- **Attendees:** https://deloitte.zoom.us/j/94895360993?pwd=ZHJ0TEg4TDBRdlhpeUsvRWQ5b2pxdz09

- **Password:** 465445

- **Listen-Only Connection Details**

- **Attendee dial-in (for Listen-only attendees):**

- **US:** +1 929 436 2866 or +1 669 900 6833

- **Webinar ID/Password:** 948 9536 0993 / 465445

VAMS Help Desk Reminder

- CDC VAMS Help Desk
  - All clinic users: submit questions, technical assistance, other issues via the Help function to submit a ticket, or
  - Call 1-833-957-1100, M-F, 8a-8p
- DHEC Help Desk
  - vams@dhec.sc.gov for clinic users additional assistance, program clarification, onboarding, new clinic set-up, additional clinic set-up requests
  - Recipients and organization/employer coordinators need to contact vams@dhec.sc.gov if experiencing issues

DHEC COVID-19 Provider Website

Webinars

- VIDEO - Pfizer Product and Vaccine Administration Considerations
- VIDEO - COVID-19 Provider Onboarding 01.05.21
  - COVID-19 Provider Onboarding 01.05.21 (PDF)
- VIDEO - Regional VAMS Onboarding and Discussion
  - Regional Onboarding (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 01.06.21
  - COVID-19 Provider Town Hall 01.06.21 (PDF)
- VIDEO - Regional COVID-19 Discussion and Q&A 1.07.21
- VIDEO - COVID-19 Provider Town Hall Q&A 01.21.21
  - COVID-19 Provider Town Hall 01.21.21 (PDF)
- VIDEO - Covid-19 Provider Town Hall Q & A 02.05.21
  - COVID-19 Provider Town Hall 02.05.21 (PDF)

Resources:

- VAMS Clinic Administrator User Manual (PDF)
- VAMS Clinic Schedule Setup-Quick Reference Guide (PDF)
- VAMS Employer Coordinator User Manual (PDF)
- VAMS Clinic: Inventory Manager User Manual (PDF)
- VAMS Clinic: Healthcare Professional User Manual (PDF)
- VAMS Clinic: Front Desk User Manual (PDF)
- VAMS Recipient User Manual (PDF)
- VAMS 3rd Party clinic Set Up Guide (PDF)
- VAMS Inventory Management Training video (Jan 2021)
- VAMS Inventory Management Process Update Slide Deck (Jan 2021)
- VAMS 1.4 Release Notes Demonstration video (Jan 30 updates)
- VAMS Clinic Types Overview Reference Guide (Feb 2021)
- VAMS Documenting Vaccinations in Standard and Mobile Clinics Reference Guide (Feb 2021)

• COVID-19 Vaccine Provider Training and Information Resources

CDC has developed a robust resource portfolio of COVID-19 vaccination resources for vaccine providers. Follow this link to view resources on patient education materials, COVID-19 vaccine training modules, and COVID-19 vaccine storage and handling.

- South Carolina COVID-19 Transport Log (PDF)
- Pfizer and Moderna Product Information Guide (PDF)
- COVID-19 Vaccine Inventory Request, Management and Delivery Cadence (Feb 2021) (PDF)
- CDC Pfizer-BioNTech COVID-19 Vaccine Guidance and Resources
- CDC Playbook Supplement (PDF)
- Federal Resources and Information for COVID-19 Vaccine Providers
- Vaccine Safety: VAERS - Vaccine Adverse Event Reporting System
- Vaccine Safety: v-safe after vaccination health checker
  - v-safe poster
  - v-safe information sheet