

Clinic Types in VAMS

Standard Clinic Types

Standard | Options for this type of clinic in VAMS include clinic, hospital, pharmacy, and pop-up.

These clinics:

- Have one permanent or one temporary location for vaccination
- Can receive inventory at the clinic's permanent physical address or at an alternate shipping address
 - **Examples:** Urgent care centers, retail clinics and pharmacies, community hospitals, temporary vaccination sites at schools, etc.

In VAMS, standard clinics:

- Are publicly searchable and open to all recipients for scheduling appointments
- Set an established schedule for appointments
- Recipient notifications are managed and sent from VAMS, not clinic staff

Mobile Clinic Type

Mobile | This type of clinic is one with multiple locations for vaccination.

These clinics:

- Require a permanent address to receive inventory
- Can add multiple locations for vaccinations
 - **Examples:** Mobile clinic bus, mobile clinic van

In VAMS, mobile clinics:

- Are publicly searchable and open to all recipients for scheduling appointments
- Set an established schedule for appointments
- Recipient notifications are managed and sent from VAMS, not clinic staff

Third-Party Clinic Type

Third-Party | These types of clinics are ones that are responsible for adding recipients in VAMS and administering and tracking recipient vaccination.

These clinics:

- Can receive inventory at the clinic's permanent physical address or at an alternate shipping address
- Are not visible/searchable by other VAMS users
 - **Examples:** Long-term care facility (LTCF), nursing home, employees-only clinic within a hospital, etc.

In VAMS, third-party clinics:

- Are not publicly searchable and open to all recipients
- Do not establish a schedule for appointments
- Recipient notifications are not managed or sent from VAMS and must be managed by third-party staff

Quick tip: Use the clinic type "Other" for clinics that do not fall within one of the categories above and require a different label.

Clinic Types in VAMS

Key Differences Between Clinic Types in VAMS

Standard and Mobile

Clinic Roles (4)

- Clinic administrator
- Healthcare professional
- Inventory manager
- Front desk

Scheduling

Set up clinic schedule in VAMS for appointments.

Accessibility

Recipients use VAMS to:

- Record medical history
- Search for vaccination clinics
- Schedule appointments
- View vaccination certificates

Next-Dose Eligibility

Recipients receive reminders from VAMS on when they should schedule follow-up appointments.

Third-Party

Clinic Roles (3)

- Clinic administrator
- Healthcare professional
- Inventory manager (*optional*)

Scheduling

No clinic schedule set up because no appointments are scheduled by recipients.

Accessibility

Recipients do NOT use VAMS

- Third-party clinics do not appear in vaccination clinic search results

Next-Dose Eligibility

Clinic staff tracks vaccine recipients' next-dose eligibility and communicates it to recipients.

Benefits and Considerations of the Three Clinic Types in VAMS

Third-Party Clinics

Benefits

- No clinic schedule to set up because recipients do not schedule appointments in VAMS.
- Supports walk-ins more easily.
- Offers accessibility support for recipients; no email address required.
- Limited to select recipients added by the clinic; not publicly searchable.

Considerations

Clinic staff must establish local processes for activities such as:

- Managing the schedule for recipients and the clinic
- Confirming prevaccination actions are complete
- Notifying recipients that they are eligible for vaccination at the clinic
- Notifying recipients when they are eligible to receive their next dose of vaccine

Clinic Types in VAMS

Benefits and Considerations of the Three Clinic Types in VAMS

(continued)

Standard Clinics

Benefits

- Recipients schedule their own appointments.
- VAMS manages all recipient notifications (e.g., appointment reminders, confirmations).
- Clinic schedule is easily adjustable to account for clinic absences and staffing needs.

Considerations

Standard clinics are not as useful for:

- Quick clinic setup; a clinic schedule must be set up in VAMS
- Recipients with accessibility challenges (e.g., lack of internet, literacy or language barriers)
- Clinics that do not want their vaccination site to be visible to the general population
- Walk-in recipients not registered in VAMS
- Clinics in low connectivity areas

Mobile Clinics

Benefits

- Mobile clinics can change their physical address in VAMS.
- VAMS manages all recipient notifications (e.g., appointment reminders, confirmations).
- Recipients schedule their own appointments.
- Clinic schedule is easily adjustable to account for clinic absences and staffing needs.

Considerations

Mobile clinics are not as useful for:

- Clinics with no permanent shipping address for receiving inventory
- Quick clinic setup; a clinic schedule must be set up in VAMS
- Recipients with accessibility challenges (e.g., lack of internet, literacy or language barriers)
- Clinics that do not want their vaccination site to be visible to the general population
- Walk-in recipients not registered in VAMS

If you need additional support, contact the **VAMS Help Desk**. To ensure jurisdictions and clinics are fully supported, VAMS Help Desk support is limited to jurisdiction and clinic personnel only.

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Hours of Operation | 8:00 AM–8:00 PM EST | Monday-Friday